

PRIVATE CUSTOMERS (MAXIMUM 3 FUEL CARDS)

Registration form

E-Mail: office@austrocard.at
Tel: 0800 221144
Fax: 0800 221144 800
Post: Vogelweiderstr. 8, 4600 Wels

Contact details:

First name

Last name

Street/ house number

Zip code

City

Date of birth

Phone number

E-Mail address for sending invoices

Discount code

Due to the need for companies to issue a mandate reference for the SEPA mandate, this will be sent separately after registration.

How did you hear about AUSTROCARD?

- ○ Petrol station
- ○ Telemarketing
- ○ Sales representatives
- ○ Print media
- ○ Internet
- ○ Promotion
- ○ Radio
- ○ Recommendation
- ○ Mailing
- ○ Other

By submitting the registration form, you consent to your personal data listed above being processed by Austrocard GmbH for the purpose of contacting you (by telephone or e-mail) to complete your registration. This consent can be revoked at any time at **office@austrocard.at.** Further information on the handling of your data and our General Terms and Conditions (GTC) can be found at **www.austrocard.at.** By registering, you confirm that you have read and accepted the GTC.

Date

Signature

GENERAL

Fuel card order

1. Number of fuel cards: _____

2. Name on card front: _____

max. 26 characters

3. Scope of authorization (please select):

- ◯ 05 Electricity
- ◯ 06 Electricity + Wash + Antifreeze
- ◯ 07 Electricity + Wash + Antifreeze + Car accessories + ASFINAG route toll

→

please select charging rate:

- ◯ Classic: no commitment, no roaming, €0.00 per month
- ◯ Premium: no commitment, with roaming, **€6.99** per month

More information on the charging rates at **www.austrocard.at**

- ◯ 11 Diesel
- ◯ 12 Diesel + Lubricating oils/AdBlue
- ◯ 13 Diesel + Lubricating oils/AdBlue + Wash
- ◯ 14 Diesel + Lubricating oils/AdBlue + Wash + Car accessories + ASFINAG route toll

- ◯ 21 Carburetor fuels
- ◯ 22 Carburetor fuels + Lubricating oils
- ◯ 23 Carburetor fuels + Lubricating oils + Wash
- ◯ 24 Carburetor fuels + Lubricating oils + Wash + Car accessories + ASFINAG route toll

- ◯ 31 All fuels
- ◯ 32 All fuels + Lubricating oils/AdBlue
- ◯ 33 All fuels + Lubricating oils/AdBlue+ Wash
- ◯ 34 All fuels + Lubricating oils/AdBlue + Wash + Car accessories + ASFINAG route toll

4. Card data:

Car	License plate	Cost center	Scope of authorization
Car 1			
Car 2			
Car 3			

Should you wish to add further vehicles, please contact us by telephone or e-mail.

5. Card limit in € (incl. VAT)*:

Day _____ if not filled in, a limit of 250 € applies (incl. VAT)

Week _____ if not filled in, a limit of 500 € applies (incl. VAT)

Month _____ if not filled in, a limit of 1000 € applies (incl. VAT)

You can apply for a maximum of 3 fuel cards with a total amount of €1,000 per month.

6. Queries at the terminal (in addition to PIN)*:

	YES	NO
Odometer reading query	◯	◯
Replacement vehicle	◯	◯
Vehicle number	◯	◯
Driver number	◯	◯

7. Preferred PIN for all cards (4 digits)*: ____ ____ ____ ____

If this field is not filled in, we will assign an individual random PIN.

*Card limit, terminal queries and desired PIN can also be defined individually for each vehicle. Please contact us by phone or e-mail.

PRIVATE CUSTOMERS

AUSTROCARD

SEPA direct debit mandate (authorization)

Payee
Austrocard GmbH
Vogelweiderstraße 8
4600 Wels

Creditor ID: AT28ZZZ00000058699

I/ We authorize Austrocard GmbH to collect payments from my/ our account by SEPA direct debit. At the same time, I/ we instruct my/ our bank to honor the SEPA direct debits drawn on my/ our account by Austrocard GmbH.

I/ We can request a refund of the debited amount within eight weeks, starting from the debit date. The terms and conditions agreed with my/ our bank apply.

Payer

Name

Address

IBAN

BIC

Payment type X Recurring payment

Place, date

Signature

Please send the completed and signed form to AUSTROCARD by e-mail or by post.

E-Mail: office@austrocard.at
Tel: 0800 221 144
Post: Vogelweiderstraße 8, 4600 Wels

PRIVATE CUSTOMERS

AUSTROCARD

Pre-contractual information on deferred payment pursuant to § 11 VKrG 2026

1. Name and contact details of the creditor

Austrocard GmbH
Vogelweiderstrasse 8, 4600 Wels
+43 800 22 11 44
office@austrocard.at
https://www.austrocard.at/

2. Description of the main features of the credit product

The AUSTROCARD enables the purchase of fuel and other goods and services at participating acceptance points.

Transactions made with the AUSTROCARD are collected and invoiced to the consumer at regular intervals – monthly. Payment is only made after invoicing. A deferral of payment is thereby granted.

3. How it works

- Fuel purchases and other approved transactions are paid for with the AUSTROCARD.
- The individual transactions are collected.
- The consumer receives a consolidated invoice.
- The invoice amount must be paid by the stated due date.

4. Credit limit / usage limit

- Card limit: The maximum credit limit is up to EUR 1,000. The limit actually granted depends on the credit check and will be communicated to the consumer with the contract confirmation.

5. Term

The card agreement is concluded for an indefinite period unless otherwise agreed. The card agreement may be terminated by either party subject to the contractually agreed notice periods.

6. Costs of the deferred payment

For the deferred payment, currently

x no debit interest is charged
x no separate fees are charged

Should charges be introduced in the future, they will be shown separately in the card agreement.

7. Payment terms

- Invoicing: monthly
- Payment term: immediately from the invoice date
- Payment method: SEPA direct debit
- Due date: as stated on the invoice

8. Consequences of late payment

In the event of late payment, the following may be incurred in particular:

- statutory default interest,
- reminder fees,
- collection costs,
- costs of legal or judicial measures,

in each case to the extent permitted by law. In the event of late payment, the AUSTROCARD may be blocked and further fuel purchases may be declined.

9. Credit check

A creditworthiness assessment is carried out before the contract is concluded. The result of the assessment influences the conclusion of the contract and the card limit granted. The new VKrG 2026 provides for extended requirements regarding creditworthiness assessments.

The credit check is based on the data provided by the consumer and, where applicable, on inquiries with external credit agencies. Further information can be found in the privacy notice.

10. Data protection

Information on the processing of personal data and on any credit inquiries can be found in the AUSTROCARD privacy notice.

11. Complaints

Complaints can be addressed to:

Austrocard GmbH
Vogelweiderstrasse 8, 4600 Wels
+43 800 22 11 44
office@austrocard.at
https://www.austrocard.at/

12. Consumer rights

The consumer is entitled to the statutory rights under the Consumer Credit Act 2026 (Verbraucherkreditgesetz 2026). Information on any rights of withdrawal, complaint options and out-of-court dispute resolution procedures can be found in the contract documents and the statutory provisions.

13. Receipt of information

The consumer confirms having received this information sheet before concluding the contract.

Date: _____ Customer signature: _____